



AF/2441/8  
PATENT  
JFW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow; Dennis L. Parker  
Assignee: Motive, Inc.  
Title: Broadband Service Control Network  
Serial No.: 09/542,602 Filed: April 4, 2000  
Examiner: Adnan M. Mirza Group Art Unit: 2141  
Docket No.: MTV0014US

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Austin, Texas  
February 10, 2005

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT  
UNDER 37 C.F.R. § 1.97(c)(2)**

Dear Sir:

Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Pursuant to 37 C.F.R. §1.98(a)(2), which was amended on September 21, 2004, to eliminate the requirement for submitting a copy of each U.S. patent or U.S. patent application publication listed in an IDS, no copies of U.S. patents or U.S. patent applications are provided. Copies of any listed foreign patent documents, pending non-published U.S. patent applications, and non-patent literature are enclosed.

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Citation of these documents shall not be construed as:

1. an admission that the documents are necessarily prior art with respect to the instant invention;
2. a representation that a search has been made; or
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Please charge the fee of \$180.00 under 37 CFR §1.17(p) for submission of an Information Disclosure Statement (plus any other fees which may be required) to Deposit Account No. 502306.

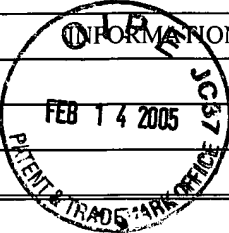
I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P. O. Box 1450, Alexandria, Virginia, 22313-1450, on February 10, 2005.

 2/10/05  
Attorney for Applicant(s) Date of Signature

Respectfully submitted,



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U.S. Department of Commerce, Patent and Trademark Office					Attorney Docket No.: <b>MTV0014US</b>		Application No.: 09/542,602	
 INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)					Applicant(s): Crow et al.		Confirmation No.: 5339	
					Filing Date: April 4, 2000		Group Art Unit: 2141	
U.S. Patent Documents								
*Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate	
	AA	5,852,722	Dec. 22, 1998	Hamilton	395	200.51		
	AB	5,901,352	May 4, 1999	St-Pierre et al.	455	426		
	AC	5,933,646	Aug. 3, 1999	Hendrickson et al.	395	712		
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	AK	6,289,381	Sep. 11, 2001	Brodigan	709	225		
	AL	6,381,742	Apr. 30, 2002	Forbes et al.	717	11		
	AM	6,459,773	Oct. 1, 2002	Posthuma	379	1.04		
	AN	6,463,079	Oct. 8, 2002	Sundaresan et al.	370	468		
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	AP	6,529,511	Mar. 4, 2003	Du et al.	370	397		
	AQ	6,560,213	May 6, 2003	Izadpanah et al.	370	338		
	AR	6,560,704	May 6, 2003	Dieterman et al.	713	100		
	AS	6,564,377	May 13, 2003	Jayasimha et al.	717	174		
	AT	6,636,329	Oct. 21, 2003	Koppich et al.	358	1.15		
	AU	6,640,239	Oct. 28, 2003	Gidwani	709	203		
	AV	6,684,242	Jan. 27, 2004	Bahlmann	709	222		
	AW	6,694,350	Feb, 17, 2004	Kurashima et al.	709	203		
Examiner					Date Considered:			
*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with your communication to applicant.								

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U.S. Patent Documents							
*Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
	AX	6,704,927	Mar. 9, 2004	Bak et al.	717	151	
	AY						
	AZ						
	BA						
	BB						
	BC						
	BD						
	BE						

Foreign Patent Documents							Translation	
		Document	Date	Country	Class	Subclass	Yes	No
	BF	WO9903036	Jan. 21, 1999	WIPO	09	46		
	BG							
	BH							
	BI							
	BJ							

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)		
BK	Welcome to AOL.com, <a href="http://web.archive.org/web/19981201225748/http://www.aol.com/">http://web.archive.org/web/19981201225748/http://www.aol.com/</a> , © 1998 America Online, Inc., 2 pages (printed 12/1/03)	
BL	American Online Software Version 5.0 Screenshots, 8 pages	
BM		
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